



KNIGHTON MEAD
PRIMARY ACADEMY

Knighton Mead Primary Academy

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Principal: Miss J Slinger

Wednesday 13th January 2021

Dear all,

We are pleased to share that Vodafone and O2 have recently joined the Department for Education's Increasing Mobile Data scheme, which temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if their face-to-face education is disrupted.

The mobile networks that are participating in the scheme are:

- Three (limited availability)
- Smarty
- Virgin Mobile (very limited availability and only available to pay monthly customers)
- EE (limited availability)
- Tesco Mobile (very limited availability and only available to pay monthly customers)
- Sky Mobile (very limited availability and only available to pay monthly customers)
- RECENTLY ADDED - Vodafone
- RECENTLY ADDED - O2 (Pay as you go customers must have a Big Value Bundle worth £10 or above to be eligible)

If your child has access to a mobile device on any of the above providers and you would like us to request extra mobile data on your behalf, we kindly ask that you complete the following form: [Click here to complete form](#). **If you have already completed this form, there is no need to complete another as your request is being processed.**

The information provided in this form will, once submitted, be shared with the DfE for processing. For more information on how the DfE look after personal information for the Increasing Children's Mobile Data scheme, click here: <https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>

Please note that completing the form will not guarantee a mobile data increase. The mobile data increase will depend upon the mobile network that the device is with and some networks cannot offer data to Pay-as-you-go (PAYG) customers. Each network provider will vary in how quickly they process requests e.g. Sky Mobile and Tesco Mobile aim to process requests within 14 days. **Once a network provider has processed a data increase, they will send a text message to the account holder.**

If you have any queries, please contact: info@tmet.uk

Yours Sincerely,

Miss J Slinger
Principal